

Airport Guide

Munich Airport at a glance

Important Contact Information

Flight Inquiries

Tel.: +49 89 975-2 13 13

Munich Airport

Flughafen München GmbH

Tel.: +49 89 975-00

Fax: +49 89 975-5 79 06

info@munich-airport.de

Medical Emergencies

Airport Medical Center

Tel.: +49 89 975-6 33 44

Terminal 1/Central Area

Service Center

Tel.: +49 89 975-2 13 75

Fax: +49 89 975-2 13 76

servicecenter@munich-airport.de

Lost & Found

Tel.: +49 89 975-2 13 70

Terminal 2

Service Center

Tel.: +49 89 975-2 28 75

Fax: +49 89 975-2 28 76

servicecenter@munich-airport.de

Lufthansa Flight Booking and Information

Tel.: +49 180 5 83 84 26

Lufthansa Baggage Tracing (Lost & Found)

Tel.: +49 89 975-7 23 77/78

Airport Information

www.munich-airport.de

Visitor Service

Guided Airport Tours

Tel.: +49 89 975-4 13 33

besucherservice@munich-airport.de

Hotel and accommodation reservations

can be made at the main information desks on level 03 in the Central Area and on level 03 in Terminal 2.

Kempinski Hotel Airport München

Tel.: +49 89 9782 2530

Fax.: +49 89 9782 2513

reservations@kempinski-airport.de

info@kempinski-airport.de

Meet and Assist Service

Special assistance for inbound, outbound and transit passengers

Tel.: +49 89 2 13 66

meetandassist@munich-airport.de

Car Rental Center

Central Area, level 03

Smoking

Please note that smoking is only permitted in designated smoking areas in Terminals 1 and 2 and airport cafés and restaurants.

Rapid Transit Rail Lines S1 and S8

Airport - Munich (Munich Central Station/Marienplatz/Munich East)

Ticket desks are located in the Central Area (level 03) and in Terminal 2

(level 03)

Rail Information

www.s-bahn-muenchen.de

www.mvv-muenchen.de

www.bahn.de

Taxis

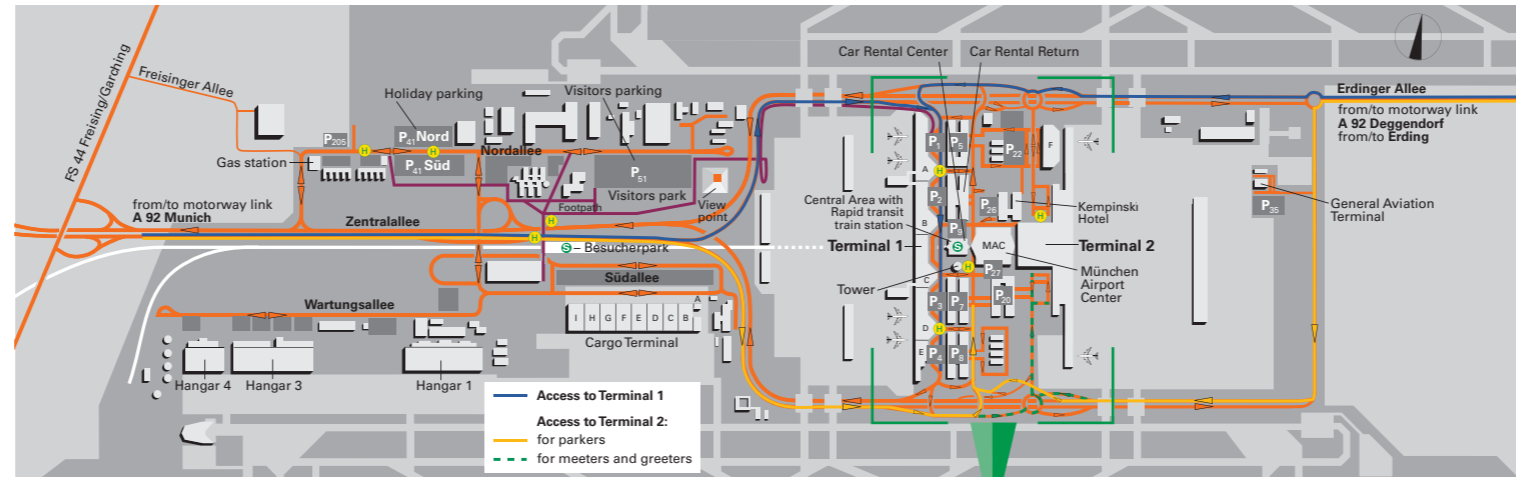
Taxi stands are located in front of the terminals

Tourist Information

www.muenchen.de

www.freising.de

www.erding.de



Munich Airport City has over 200 retail stores, restaurants and service businesses.

Airport Shopping

There are around 50 shops in the public areas in Terminals 1 and 2, the Central Area (Z), and the München Airport Center (MAC).

A further 60 shops are located beyond the security checkpoints in the two terminals.

The selection of goods on sale includes everything from fashion apparel, footwear, accessories, jewelry and cosmetics to toys, stationery, newspapers and magazines, electrical goods, eyewear, souvenirs and travel items, plus groceries, delicatessen goods, and flowers.

There are also pharmacies, hair salons, and duty-free shops.

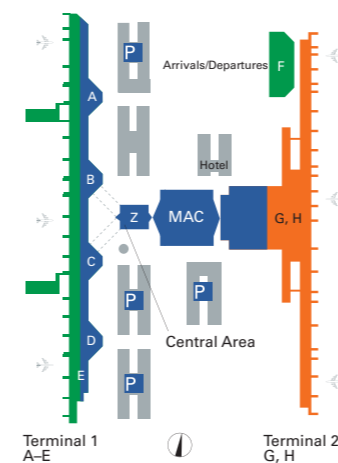
Airports have evolved from single-purpose transport facilities into multifunctional service and communication centers. Today they are also presentation and event venues, as well as places where you can shop or dine out – seven days a week, 365 days a year.

- Public areas in Terminals 1 and 2, Central Area and München Airport Center (MAC)
- Restricted area in Terminal 1
- Restricted area in Terminal 2

Airport Dining

The airport has some 50 places where you can eat and drink, including cafés, bars, and fast-food, self-service, and quality restaurants.

The cuisine ranges from traditional Bavarian fare to Italian and Asian food, specialty seafood, and light snacks.



Airport Services

There are numerous service facilities for passengers and airport visitors, including two service centers in the Central Area and Terminal 2, plus pharmacies, banks, cash dispensers, internet points, a post office, and passport photo booths.

The offering also includes a Kindergarten child-minding service and children's play areas, baby care rooms, showers, a repair service, a travel market, the airport medical center, the airport clinic and doctors' offices, a car rental center, a chapel, and a prayer and reflection room.

You can find more information on airport shops, restaurants and service facilities in our Airport Shopping Guide (available at the airport) and in our brochure Information - the Airport from A-Z.

You can request brochures here:

Flughafen München GmbH
Internal Communications and Publications
P.O. Box 23 17 55
85326 Munich
Germany

Tel.: +49 89 975-00

Fax: +49 89 975-4 12 06

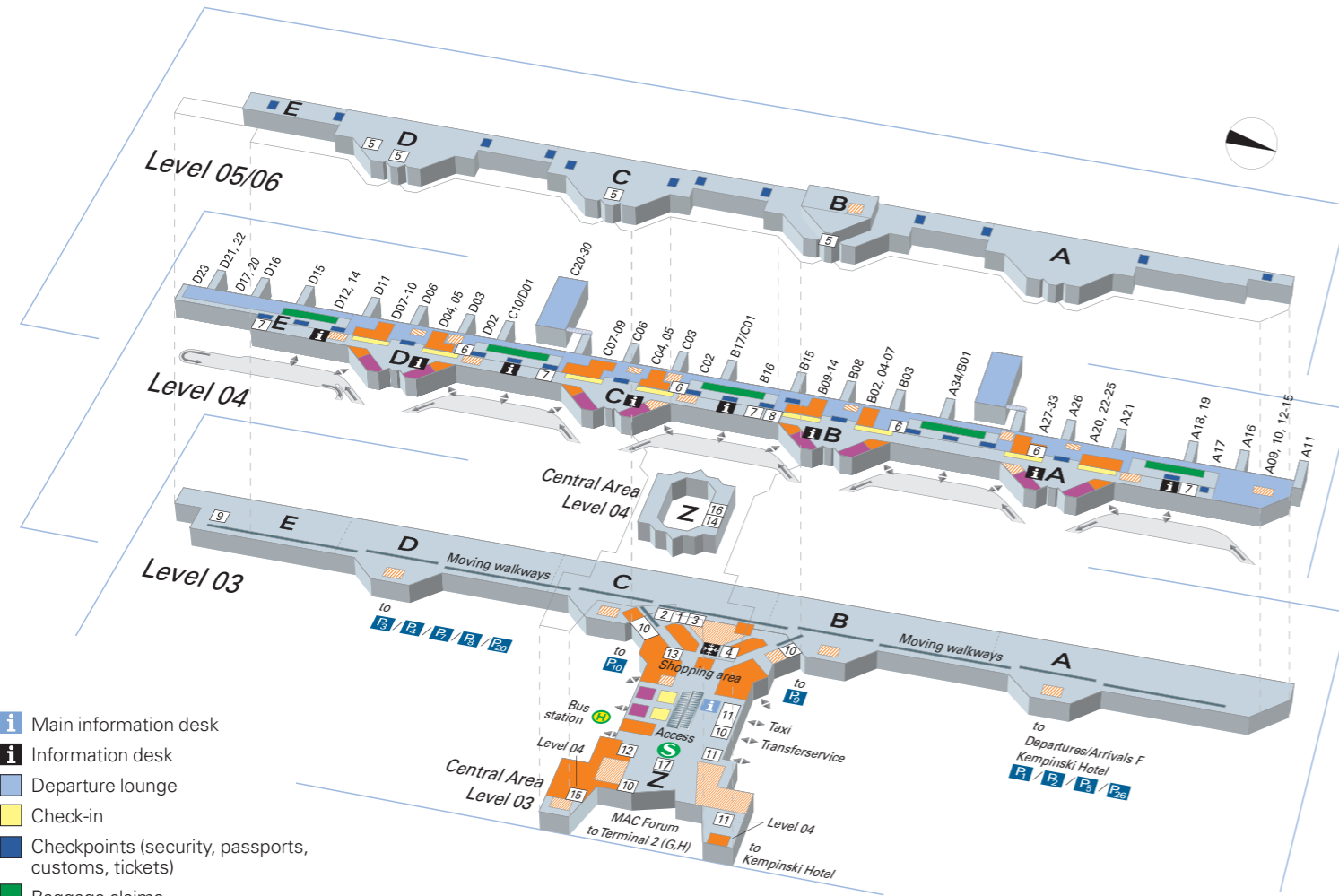
E-mail: ci@munich-airport.de

Date: November 2009

Subject to change without notice.



M Munich Airport International

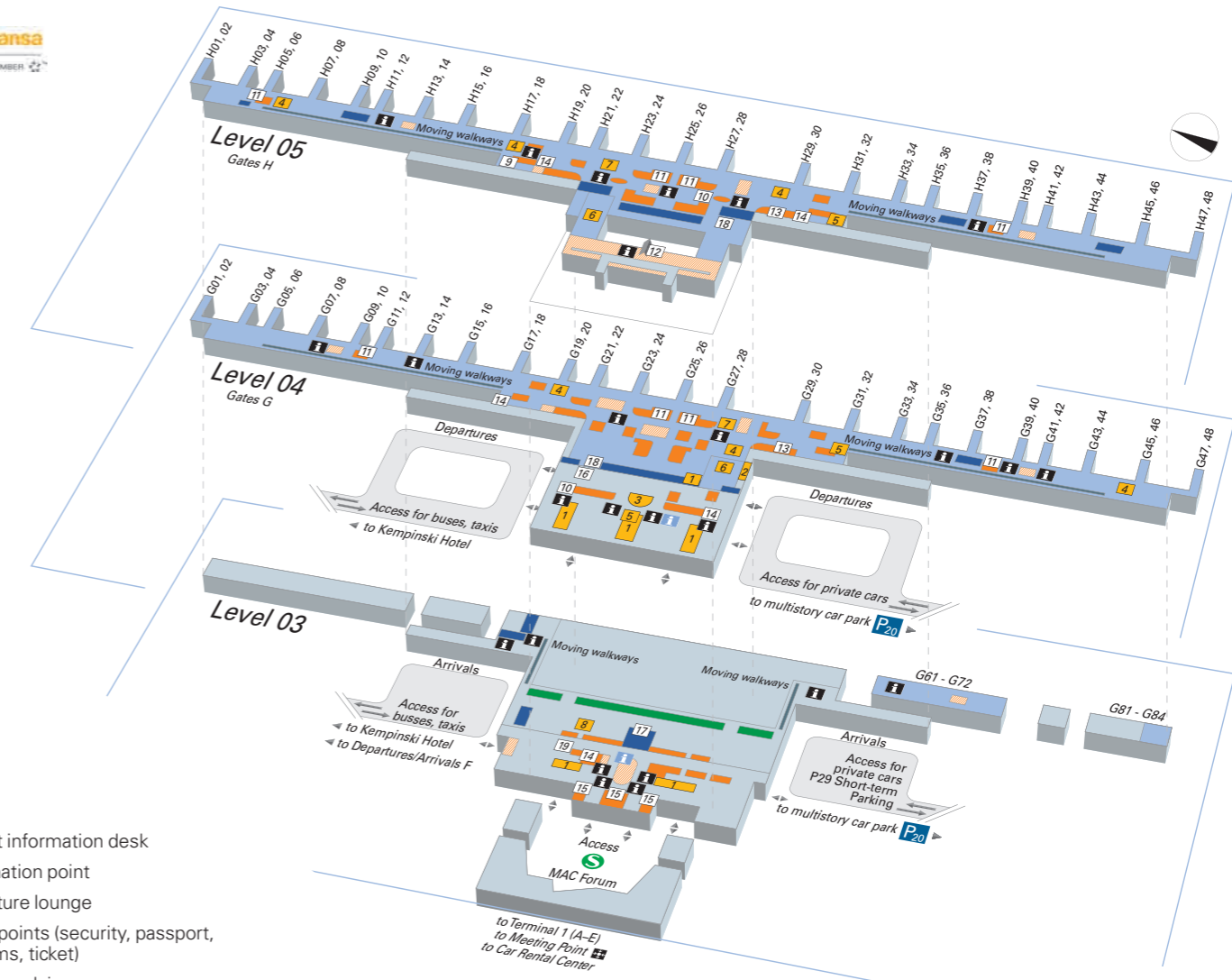


- i Main information desk
- i Information desk
- L Departure lounge
- C Check-in
- S Checkpoints (security, passports, customs, tickets)
- B Baggage claims
- D Ticket desks
- S Shops
- B Bars, restaurants
- M Meeting Point/Café "Treffpunkt"
- 1 Service center
Left baggage office
- 2 Lost & found
- 3 Terminal services
- 4 Car park control center
- 5 Lounges
- 6 Duty Free/Travel Value
- 7 Export customs
- 8 Tax refunds
- 9 Medical center
- 10 Banks
- 11 Tour operators, travel agencies
- 12 Post office
- 13 Pharmacy
- 14 Social services
- 15 Press center
- 16 Chapel
- 17 Car rental center
- ↔ Entrance, exit

Terminal 1	Central Area (Z)
Level 03	Level 02
Underground level with moving walkways. It connects Terminal 1 with the Central Area, the München Airport Center (MAC), and the car parks.	Rapid transit rail station, located below ground level.
Level 04	Level 03
Check-in, departure and arrival areas, located at ground level.	Check-in, service and shopping area
Level 05	Level 04
Transfers	Chaplaincy services/chapel



- i Airport information desk
- i Information point
- L Departure lounge
- S Checkpoints (security, passport, customs, ticket)
- B Baggage claims
- S Shops
- B Bars, restaurants
- 1 Check-in
- 2 Lufthansa first class check-in
- 3 Lufthansa tickets
- 4 Lufthansa service center
- 5 Lufthansa special service
- 6 Lufthansa lounges
- 7 Lufthansa first class lounge
- 8 Lufthansa baggage tracing
- 9 Prayer room
- 10 Tax refunds
- 11 Duty Free/Travel Value
- 12 Access to visitors terrace
- 13 Pharmacy
- 14 Banks
- 15 Tour operators, travel agencies



- 16 Federal Border Police - Service Point
- 17 Import customs, supervisor's office
- 18 Export customs
- 19 Service center, left baggage office
- ↔ Entrance, exit

Terminal 2
Level 03
Arrivals area with baggage claims and check-in counters
Level 04
Main hall with ticket and check-in counters, departures
Level 05
Departures