# Terms and Conditions for External Participants

## Training organizer, contact

Flughafen München GmbH (FMG), legally represented by the Managing Directors Jost Lammers, Nathalie Leroy, Jan-Henrik Andersson, Nordallee 25, 85356 Munich, Germany, organises seminars at the following terms and conditions. Different terms and conditions of the participant shall not apply, even if FMG does not expressly object to them.

Unless otherwise specified, the venue for the training course is Airport**Academy**, LabCampus 52, 85356 München-Flughafen, Germany.

The contact address for registrations and other correspondence is Flughafen München GmbH, Corporate Services, AirportAcademy, Postfach 23 17 55, 85326 Munich, Germany, phone +49 89 975 43303, email: academy@munich-airport.de.

Different verbal or over-the-phone agreements shall not be effective unless confirmed by FMG in writing. Unless otherwise specified, an email shall be sufficient to meet the requirement of a written format.

#### **Booking of seminars**

Participants will receive a registration form by post or email to book an offered course and must complete and return it. Registration for the course will be binding on participants when their completed registration form is received by FMG.

If the completed form is returned by email, FMG can subsequently request written confirmation.

FMG shall immediately send a confirmation of registration to the participant. When the participant receives this confirmation, the course booking will generally also be binding on FMG, subject to changes or cancellation in accordance with the following provisions.

# Confirmation of registration and joining instructions

FMG reserves the right to provide at a later date, further training details and joining instructions, which are not available at the time of confirmation receipt. The participant will be provided with these as soon as they are available and the joining instructions will be sent to participant's registered email address at least one week before the start of the course.

#### Changes of date, cancellation by FMG

If confirmed dates or schedule are changed, in particular so that the minimum number of participants can be obtained or because the instructor is ill, FMG can offer the participant an alternative date for the course.

If the FMG's written proposal of a change in course date or schedule is not confirmed by the participant in writing within one week, this shall be regarded as a cancellation by the participant.

If the course is not held at the confirmed terms and conditions or subject to the offered changes, in particular because the minimum number of participants is not obtained or because the instructor is ill, FMG can cancel the course.

In these cases, any course fees that the participant has paid in advance will be refunded immediately; further claims are excluded.

#### Other changes

FMG can make other changes to the course during the event provided that it does not significantly change or impair the nature and quality of the training, in particular replace the promised instructor who is unable to attend by an instructor with equivalent qualifications.

#### Cancellation by the participant

Participants must give notice of cancellation in writing (at least by email).

Cancellation up to two weeks before the start of the course is free of charge.

If the participants cancel their participation later or do not show up at the course, the full training fees will be due. The date on which the written notice of cancellation is received by FMG shall be decisive.

## Course fees, due date, method of payment

The agreed course fees will apply. The prices do not include statutory value-added tax.

FMG will invoice the course fees, which shall be due 10 days after the invoice date. FMG can demand the payment and invoice the course fees in full or part before the start of the training. The course fees must be remitted without deduction to one of the specified accounts.

## Final provisions and information

FMG shall be authorized to store and process personal data of the participant in case this is required and for as long as specified in the contract. Stored data will not be disclosed to third parties.

The law of the Federal Republic of Germany shall apply exclusively. Munich shall be the exclusive place of performance for the obligations of both parties. The same shall apply to the place of jurisdiction of both parties for any disputes arising from the contract, if the participant is entered in the Commercial Register, is a public law entity or is a person without a place of general jurisdiction in Germany.

Date: May 2023