

Where can you find the Service Point?

Between Terminal 1 and 2,
Munich Airport Center (South Wing),
Level 04

Opening hours:

Summer schedule: 05:30 – 21:00

Winter schedule: 06:30 – 21:00

How to contact the Service Point?

Phone: +49 89 97307-9888
(available 24/7)

E-Mail: muc.sp@polizei.bund.de



In addition, the Federal Police offers many exciting areas of deployment and assignments abroad. For more information, visit:



www.komm-zur-bundespolizei.de



More information:

www.bundespolizei.de

www.komm-zur-bundespolizei.de

Publisher:

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Federal Police Service Point

Munich Airport



BUNDESPOLIZEI
FEDERAL POLICE

What are the tasks of the Service Point?

- Issuance of replacement documents (emergency travel document/pass substitute) under certain conditions
- EasyPASS-RTP registration for nationals of the United Kingdom, USA, Hong Kong, Taiwan and the Republic of Korea
- Pre-check for Global Entry
- Storage of officially issued ID documents found at Munich Airport for one week, followed by forwarding to the issuing authority
- Non-binding information on visa and passport matters abroad
- Custody of identity documents deposited by immigration authorities (voluntary departures)
- Responding to public inquiries on border police matters concerning the Federal Republic of Germany or the Schengen Area by phone, email, or in person on site

Please note:

It is not possible to issue passports or ID cards (including temporary ones). The Service Point only carries out checks for the “emergency” passport office to determine whether there are border-police objections to issuance.

